

Curriculum Vitae

Mirko Umiljenovic
Sv.Marina 3a,
Rab 51280
Croatia
miro.umi@gmail.com

Title	Mr.
Home Phone Number	+385 51 771167
Work Phone Number	
Cellular Number	+385 98 8850053
Fax Number	
Date of Birth	02/Oct/1972
Gender	Male
Marital Status	Divorced
Religion	Christian
Nationality	Croatian

Education

Institution	High school
Program	waiter
Education Level	High School Diploma 12 years
Mode of Study	Full Time
Start Date	/Sep/1987
Graduation Date	/May/1991

Institution	Faculty of Hotel and turism managment
Program	Hotel Management
Education Level	Bachelor's Degree 15 years
Mode of Study	Full Time
Start Date	/Jan/2001
Graduation Date	/Jan/2004

Work Experience

Employer HTP " Imperial "-Hotel Imperial

Job Function Assistant Waiter

Start Date /Jun/1988

End Date /Nov/1989

Achievements Have learned the basics of hospitality - The guest is always right, and when he is wrong even than he is right. Learn to listen, to communicate, to answer...in right (hopitality) way.

Employer NCL Norwegian cruise line ms/Southward

Job Function waiter

Start Date /Jun/1993

End Date /Sep/1993

Achievements Learn to work in multicultural environment.

Employer U. O. San Antonio Rab

Job Function Waiter

Start Date /Jun/1994

End Date /Nov/1994

Achievements Learn to work under pressure in day and nigt job with all kind of people in lots of diferent conditions (happy, sad, drunk, angry...)

Employer Restaurant " Marco Polo " Rab

Job Function Head Of The Restaurant

Start Date /Jun/1996

End Date /Sep/2003

Achievements Great experience in Food&Beverage management.

Employer Restaurant Astoria

Job Function Head Of The Restaurant

Start Date /Jun/2004

End Date /Sep/2005

Achievements Great experience in Food&Beverage management.

Employer Star turist d.o.o.
Job Function Product menager
Start Date /Jun/2006
End Date /Nov/2006
Achievements Manage and organizing whole range of tasks related to the accommodation and hospitality at several locations.

Employer Radio Rab d.o.o.
Job Function Executive Director
Start Date /May/2007
End Date /Oct/2008
Achievements Gained experience in marketing, sales and Business Communication

Employer Dundovo d.o.o.
Job Function Executive Director
Start Date /Oct/2008
End Date /Oct/2009
Achievements Manage and organizing whole range of tasks related to the Public Utilities with 33 men in 6 different sectors.

Employer Hotel THALER *****
Job Function Bar waiter
Start Date /Oct/2011
End Date /Aprl/2013
Achievements Manage and organizing whole range of tasks
in bar busines

I am volunter firefighter for 16 years now, have valid drivers licence.